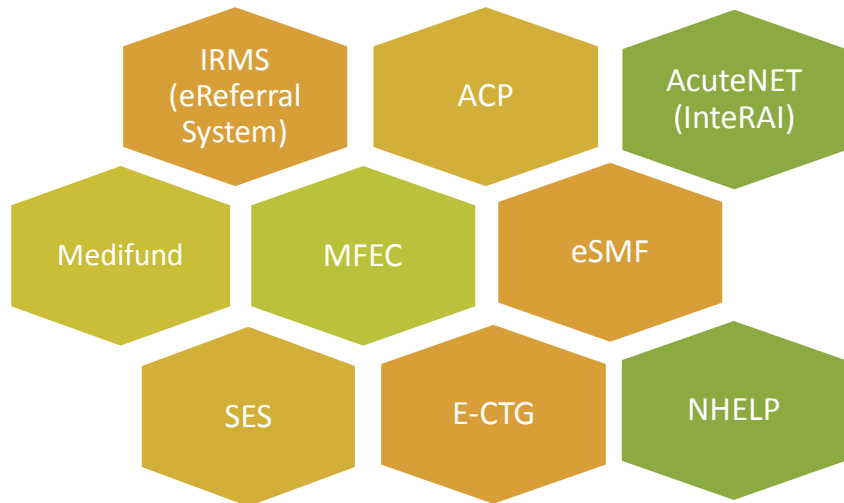


Linking Assurity OneKey 2FA to AIC Systems

In compliance with MOHH IT Security Policy

The following AIC systems will require 2
Factor Authentication (2FA) login with effect
from 18 July 2018



Step 1

Register and Activate your OneKey Account

Step 2

Step 3

Go to www.onekey.sg for registration and activation of SMS OTP and OneKey Token



Please note that:

- 1) Registration/activation at the website will take about 5 minutes.
- 2) In addition, it will take up to 3 working days to receive your token (if you register for OneKey Token) and up to 5 working days to receive your PIN mailer password (for both OneKey Token and SMS OTP registration).
- 3) If you already have a OneKey account token/SMS OTP, please proceed to slide 4 to link to AIC Systems.

Step 1

Step 2

Link your
OneKey
Account to
AIC Systems

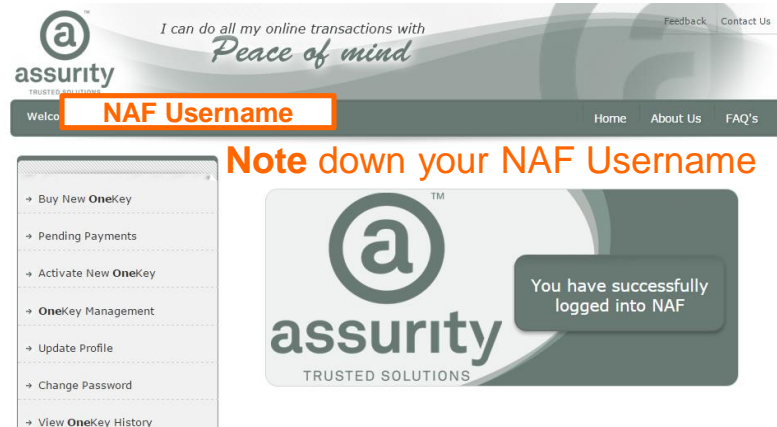
Step 3

To link your OneKey Account to AIC Systems, you will require:

1) OneKey Token or Mobile Device



2) OneKey Account NAF Username



Note down your NAF Username

Please login to
OneKey website
via Singpass to
check your
OneKey account
NAF username

The linking process will take about 10 minutes.

Step 1

Step 2

Link your OneKey Account to AIC Systems

Step 3

*Pictures shown are for illustration
purposes, actual page may differs

Secure app.aic.sg/eReg

Login

User ID : tan123d

Password : *****

Domain : ☐ Normal User ☐ AIC ☐ Healthgrp ☒ ILTC ☐ NHG

[Show Help](#) [Conditions of Use](#)

LOGIN

This site is best viewed at 1280 x 800 or higher resolution.

[Account Application Status](#) | [Forgot your password?](#) | [Register as new user](#)

[Click here for AD Self Service](#)

Go to the AIC System login page and click on the link
to AD Self Service website

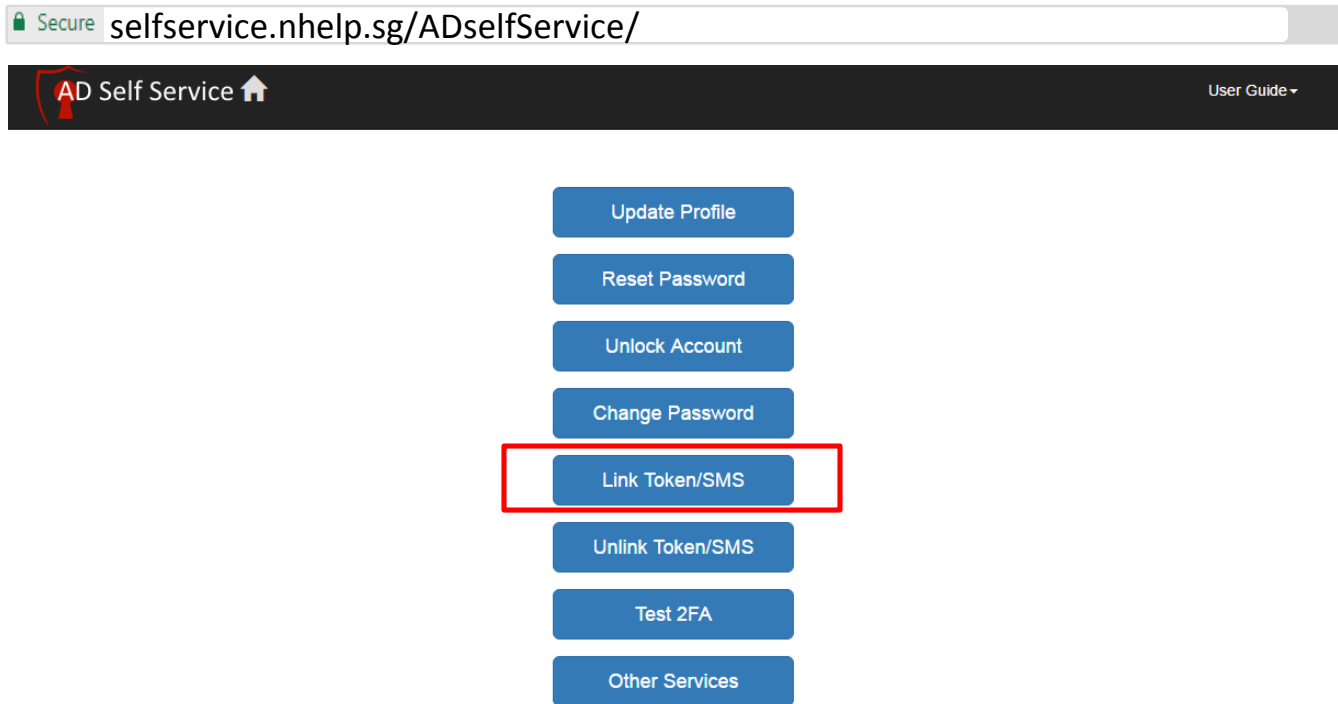
Step 1

Step 2

Link your OneKey Account to AIC Systems

Step 3

*Pictures shown are for illustration purposes, actual page may differs



Go to the AD Self Service website to link your Username to OneKey Account

Step 1

Step 2

Link your OneKey Account to AIC Systems

Step 3

*Pictures shown are for illustration purposes, actual page may differs

Secure selfservice.nhelp.sg/ADselfService/LinkAssurityDevice

AD Self Service  User Guide ▾

Link One Token / SMS Service

Please login to your account.

User Name

Password

Domain

Select the correct domain
Click **Continue**

*Note for ILTC Portal User, the user name is your ILTC Portal User ID
*Note for Primary Care Pages (PCP) users, please enter your PCP login credentials and select "PCP" under Domain

- 1) Login using your AIC system username and password
- 2) Select the appropriate Domain
- 3) Click **Continue**.

Note: Username and password is your existing AIC system username and password.

There Are 2 Ways to Link your OneKey Account to AIC Systems

Secure selfservice.nhelp.sg/ADselfService/LinkAssurityDevice

AD Self Service  [User Guide](#)

Link One Token / SMS Device

☐ One Token ☒ SMS

Please provide the following information

NAF UserName

Token No VA-

OTP

Note the NAF User name is the userID used during the OneKey registration (eg S1234567A)



2) To Link via Mobile SMS, click on the 'SMS' option and refer to slides 12 to 15

1) To Link via OneKey token, click the 'One Token' option and refer to slides 9 to 11



Token

Link via OneKey
token

Step 1

Step 2

Token

Link your
OneKey
Account to AIC
Systems via
OneKey Token

SMS

Step 3

Link One Token / SMS Device

One Token

SMS

Please provide the following information

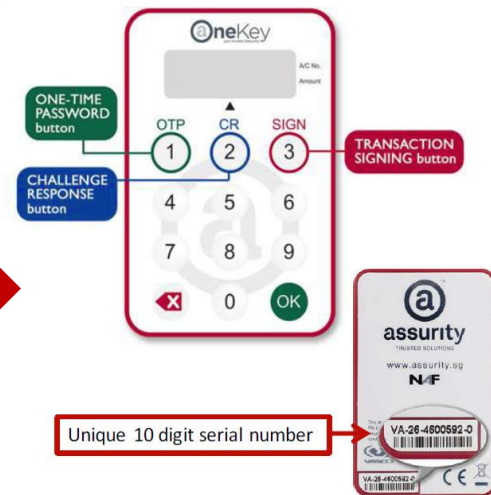
NAF UserName	S1234567D		
Token No	VA- 12	1122333	1
OTP	987654		
<input type="button" value="Continue"/>			

Note the NAF User name is the userID used during the OneKey registration (eg S1234567A)

1) Key in your **NAF Username** and **OneKey Token** number
(You can flip to the back of your token to locate the Serial Number)

2) Click on the **Number 1 "OTP" button** on your OneKey token and enter the 8-Digit number displayed

3) Click on **Continue**



Step 1

Step 2

Token

**Link your
OneKey
Account to AIC
Systems via
OneKey Token**

SMS

Step 3



Success

Device is successfully link

Continue

You will see the above screen if the token is linked successfully.



SMS

**Link via Mobile
SMS**

Step 1

Step 2

Token

Link your
OneKey
Account to AIC
Systems via
Mobile SMS

SMS

Step 3

Link One Token / SMS Device

One Token

SMS

Select **SMS** to link to your mobile device

Please provide the following information

NAF UserName

S1234567D

Mobile Number

86888666

Continue

Note the mobile phone number is same as the one during the OneKey registration

- 1) Key in your **NAF Username** and **Mobile number**
- 2) Click on **Continue**

Step 1

Step 2

Token

Link your
OneKey
Account to AIC
Systems via
Mobile SMS

SMS

Step 3

Link One Token / SMS Device

SMS OTP


WquFWj

123456

Key in the **8-Digit OTP** into this field

Continue

© 2017 AD Self Service
Version 1.3.0 (Build 629)

Powered by 

- 1) An **SMS** will be sent to your registered mobile with the OTP information
- 2) Key in the 8-Digit OTP into the field above
- 3) Click **Continue**

Step 1

Step 2

Token

Link your
OneKey
Account to AIC
Systems via
Mobile SMS

SMS

Step 3



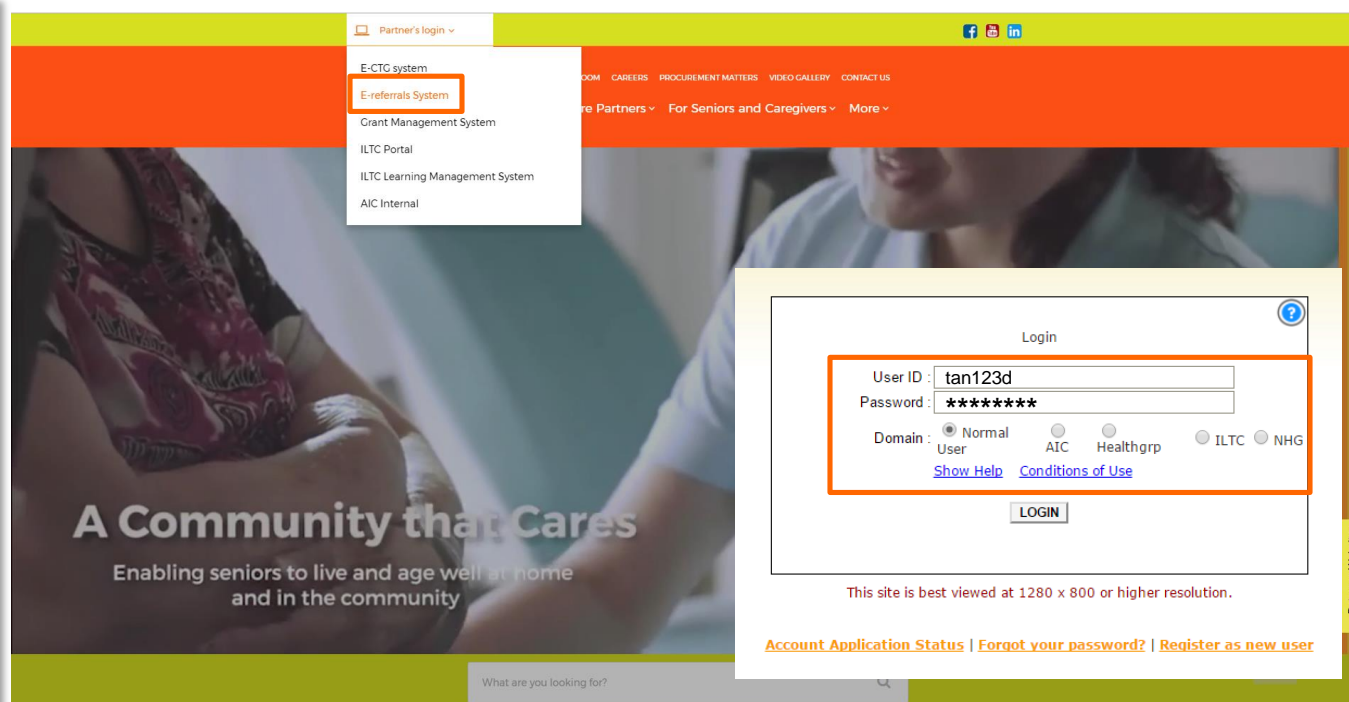
Success

Device is successfully link

Continue

You will see the above screen if your mobile device is linked successfully.

Login to the
AIC Systems
from 18 July
2018 onwards



Partner's login ▾

- E-CTG system
- E-referrals System**
- Grant Management System
- ILTC Portal
- ILTC Learning Management System
- AIC Internal

ROOM CAREERS PROCUREMENT MATTERS VIDEO GALLERY CONTACT US

For Partners ▾ For Seniors and Caregivers ▾ More ▾

A Community that Cares
Enabling seniors to live and age well at home and in the community

What are you looking for?

Partner's login ▾

Facebook Twitter LinkedIn

Login

User ID :

Password :

Domain : ☒ Normal User ☐ AIC ☐ Healthgrp ☐ ILTC ☐ NHG

[Show Help](#) [Conditions of Use](#)

This site is best viewed at 1280 x 800 or higher resolution.

[Account Application Status](#) | [Forgot your password?](#) | [Register as new user](#)

Rate our Website



Go to www.aic.sg for access to AIC Systems and call [6603 6800](tel:66036800) or write in to access.admin@aic.sg for further assistance

Select your Organisation, Application and Role



Please select an organisation follow by the application and role to continue.

Organisation: ☐ Agency for Integrated Care

Application: IRMS: CH/Hospice/NH/DRC/DDCC/SDC/Homecare ▼

Role: AIC Staff ▼

Continue

UPDATE PROFILE

Please read the [Conditions of Use](#) before accessing the Integrated Referral Management System (IRMS). By clicking "Continue", you acknowledge that you have read, understood and agree to be bound by the Conditions of Use (as amended from time to time). Do not login if you do not accept the Conditions of Use. If you log in and use the system, you shall be deemed to have accepted the Conditions of Use.

This site is best viewed in Internet Explorer 9/10/11 or Google Chrome with 1280 x 800 or higher resolution.

Key in the OTP from your OneKey Token

Login with
OneKey Token

Login with
OneKey SMS

Step 1

Press and hold '1-OTP' to generate 6 digit One Time Password (OTP)



Step 2

Input the 6 digit OTP

2FA Device Token Number: *****9989

OTP:

0

Submit

**Pictures shown are for illustration purposes, actual page may differ*


Key in the
8-Digit OTP
sent to your
mobile
device

**Pictures shown are for illustration
purposes, actual page may differs*

Login with
OneKey Token

Login with
OneKey SMS

Step 1
Click 'Get OTP via SMS' button below to generate your 8 digit One Time Password (OTP)



Get OTP via SMS

Step 2
Input the 6 digit OTP


Mobile Number: *****8453

OTP:

Submit

User has
successfully
login to the
AIC System

Secure app.aic.sg/eReferral

 Agency for Integrated Care

Welcome User AIC 04/05/2017

Other System Miscellaneous Enter search here... Referrals Agency for Integrated Care AIC Staff (NMIS) Logout

Task List Referral List Create Referral Case Info **NH Bed Info** Manage Officer eBedState Data Export Others

NH Bed Assignment
NH Bed Assignment By Location
Available Bed and Update Status Report

Filter By : ☒ ACTIVE ☐ DRAFT

Ref No	NRIC	Name	Ward/Clinic	Referral Source	Type	Hospital Coordinator/Case Worker	Officer-in-Charge/Case Manager	Outcome/Subject	Sch Adm Date	Task Created On	Service Provider	Service Type
--------	------	------	-------------	-----------------	------	----------------------------------	--------------------------------	-----------------	--------------	-----------------	------------------	--------------



By Agency For Integrated
Care (AIC)

For enquiries, please contact
6603 6800 or write in to
access.admin@aic.sg

Thank you for activating
your OneKey Account for
2FA login access